**Removing Intune Comp Portal App on an iOS Device**

# Introduction:

This document describes how to **remove your current management profile before installing your new management portal on your company-provided iOS device**, such as an iPhone.

Before you proceed with these instructions, **make sure you know your iOS device’s passcode.** You will need your passcode to successfully follow these instructions.

***Only follow these instructions if you currently have the Comp Portal app installed on your iOS device. When you follow steps 1 and 2 below, if you do not see a management profile listed, do not proceed.***

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| **Step:** | **Action:** |
| 1 | Go to the **Settings app** on your device.  A picture containing clock  Description automatically generated |
| 2 | Tap on “**General**” and scroll down to “**VPN & Device Management.**” Then, tap on “**Management Profile**.”  **A** |
| 3 | Tap on “**Remove Management**.”  A screenshot of a phone  Description automatically generated |
| 4 | You will be prompted to **enter your iPhone passcode** (the same passcode you use to unlock your mobile device). |
| 5 | **Proceed to enroll your iOS device in the new management profile** by **following the instructions** located in the **Digital Evolution SharePoint site’s Active Directory Tenant Migration resources folder.** |

Comp Portal App FAQs

**Q. Who do I contact if I have issues following this guide?**

**A.** Please contact the Global Service Desk at 770-663-2020.